

## **Student feedback on advising from sophomores who declared during the 2015-16 academic year.**

When students declare their major they are asked to complete a brief survey about their experience with their academic advisor. Results from students who declared during the 2015-16 academic year are now available at <https://tableau.oit.duke.edu/#/site/prod/workbooks/10650/views>

If you have trouble logging into Tableau, please seek assistance from the OIT Service Desk (919-684-2200). If you can log-into Tableau, but do not see your results, please notify the Office of Assessment at [assessment@duke.edu](mailto:assessment@duke.edu).

**If you did not work with any sophomores during this year, you won't have any results to review.**

### **Guidelines for reviewing your results**

When you access the reports you should see links to 5 worksheets:

#### **1. Evaluation of Advising: Overall evaluation**

Provides the results for general advising questions and frequency of student/advisor contact. You will see your average rating across your advisees who completed the survey as well as the distribution of individual responses. Also shown are the ratings that define the middle 60% of advisors – those below the lower value fall in the bottom 20% and those above the higher value fall in the upper 20%.

#### **2. Evaluation of advising: Advisor characteristics**

Provides students' ratings of various advisor qualities and characteristics, on a 6-point scale. The range for the middle 60% of advisors overall is also provided for comparison. These numbers illustrate how your advisees evaluated their experience relative to all students who responded. As above, you will see your average rating across all your advisees who completed the survey as well as the distribution of individual responses, and the ratings that define the middle 60% of advisors.

#### **3. Evaluation of advising: Other sources of support**

Provides a summary of other sources of advising, mentorship, and support sought by your advisees – the entries show the percentage of your advisees who consulted with each source at the different rates shown. For comparison purposes, comparable data for all advisors is also shown. This information may help you judge how frequently your advisees are following through with referrals you make to other members of their advising network. Although different students have different advising needs, reviewing this information can give you a sense

of how fully your advisees reached out to other members of their advising network and whether this is an issue that would be helpful to focus on.

4. **Evaluation of advising, comments** - Provides specific comments from students. There are several questions in the top menu that you can select.
5. **Evaluation of advising: Dean-level questions** - This dashboard is intended for Deans only. There will be no results for non-Deans.

It is important to note that because each advisor's scores are based on a small number of students, an extreme rating in either direction can skew the average. It is thus important not to place too much emphasis on the specific numbers. Instead, the results are best used to identify relative strengths in your advising practice, as well as areas to focus on enhancing.

If you have questions about your results, or would like to discuss them, please contact David Rabiner at [drabiner@duke.edu](mailto:drabiner@duke.edu) or 684-6217.

### **These results are confidential.**

The Academic Advising Center treats these results as confidential information. They are reviewed within the AAC to help us better understand students' experience with advising and to identify areas where we should focus training efforts; they may also be used to identify advisors who might benefit from additional support. Results for individual advisors are not shared with anyone outside of the AAC.